

<u>Update on the National</u> <u>Social Investment</u> <u>Programs</u>

January 2018

Overview of Social Investment Programs (SIP)

In order to guarantee high level political authority and co-ordination for all the social protection programs in Nigeria, the Federal Government of Nigeria has set up a National Social Investment Office within the Office of the Vice President, that will ensure:

- A credible method of targeting the poor and vulnerable for the reduction of poverty as well as the poor human capital indices, with a view to reducing them
- Effective monitoring and evaluation mechanisms
- Standard delivery structures
- Clarity in roles and responsibilities; ensuring they are not duplicated
- Efficiency, transparency and accountability
- Proper coordination and synergy amongst key ministries, departments and agencies, as well as between the Federal, State and Local Governments

The office is headed by the Special Adviser to the President on Social Investment, Office of the Vice President.

The social investment programs are designed to draw from the social protection policy framework in a manner that ensures a life of dignity for those who have been constrained in one way or another from achieving their full potential. Below is a brief description matrix of the five-pronged social investment programs housed under the National Social Investment Office (NSIO).

Program	Objective	Target	Implementation Design
N-Power	N-Power is	N-Power	- Intending beneficiaries applied via a
	designed to help young	Corps: 500, 000	portal: <u>www.npower.gov.ng</u> .
	Nigerians acquire and		- Essentially a volunteer program as
	develop life-long skills	N-Power	beneficiaries need to indicate their BVN
	to become solution	Knowledge: 25,	as well as their areas of interest, to enable
	providers in their	000	authentication and transparency (and
	communities and		ensure that funds go to identified and
	players in the domestic	N-Power	verified individuals, thereby avoiding
	and global markets	Build: 75, 000	corruption and waste), as well as their
			being deployed into meaningful spheres
			that they are willing to serve.
Home	Program is	5.5	- A State shows interest to engage by
Grown School	aimed at increasing the	million primary	signing the programs MoU. A capacity
Feeding Program	enrolment and	school pupils	building workshop is then organized in
(HGSFP)	completion rate at the		order for the State to agree to the most

Social Investment Programs

Conditional	primary school level. It will also serve to create jobs (via recruitment of cooks) and raise agricultural demand since the program is key on building a community value chain. The manufacturers of utensils for cooks and feeding is also another added value.	1 million	 appropriate model of HGSF that suits the context of the State. A multi-sectoral implementation team is pulled together from all the relevant MDAs to coordinate and manage the program in the State. The team sets up structures to recruit cooks from the LGA. An advert is disseminated at the community level where the cooks are recruited based on the number of pupils to be fed per school. The cooks must live within the community in which he/she is required to provide a service, the cook must be 24-59 years. Some States have included a condition that the cook must have a ward in the school, must have a certificate and must be endorsed by someone in the community. The women are required to open individual accounts, biometric register, carry out medical screening, and also be trained on food hygiene and safety. Biometric registration of pupils (to be linked to the NHIS) will also be done to aid verification and ensure efficiency. Program feeds classes 1-3 while States are encouraged to feed up 4-6. Cost of feeding per child is at an agreed cost of N 70 per day for 200 days in the year. A National Social Register is currently
Cash Transfer (CCT)	aimed at providing targeted transfers to poor and vulnerable households, with the final aim of graduating them out of poverty	households to receive N 5,000 monthly as conditional cash transfers. Additional 200,000 households and livelihood support will be provided	being built using geographic and community based targeting identification of poor and vulnerable poor households (PVHHs) by the National Social Safety Net Coordination Office (NASSCO). Payment to beneficiaries of the program has commenced in the 8 YESSO States since they have Social Registers, hitherto developed with World Bank assistance,

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		through World	as well as in Borno, using their IDP
		Bank credit (upon	Register.
		approval of	- The National Social Register will ensure
		borrowing plan)	strategic and transparent targeting of the
			core poor to poverty interventions. 80
			beneficiaries would be selected from
			each ward, around the country. 30% of
			poorest LGAs in each State would be
			targeted for the first year, after which it
			would be 50% then 20% on the third year
			to complete the targeting process.
			Community based targeting methods will
			be used to identify the PVHHs while
			proxy means testing will be applied to
			rank the poor in the Social Register.
			Cash transfer Beneficiaries will ONLY
			be mined from the Social Register.
			- Biometric registration of caregivers and
			alternates and accounts opening will be
			done for all beneficiaries in order to
			verify beneficiary status before payment
			and to encourage savings as well as
			promote financial inclusion.
			- Coaching, life skills training, mentorship
			and other capacity building services will
			be provided to all beneficiaries
			- Enrolment and local agency banking
			networks are being developed to support
			beneficiaries in remote communities to
			enable them readily access cash benefits.
			 A grievance redress team has been
			established at community, LGA, State
			and National level to address complaints.
Governmen	Program is	1 million	- BOI is managing the GEEP funds,
t Enterprise and	aimed at providing	traders, women	whereby it's selected agents and
Empowerment	financial services	cooperatives and	aggregators would engage with the
Program (GEEP)	access to traders,	market women;	applicants of associations and
	market women and	200,000 MSMEs;	cooperatives in States to authenticate and
o le o		260,000 MSMES, 260,000	
a.k.a.	women cooperatives;	() () () () () () () () () ()	ascertain their credibility. The Ministries
	artisans and MSMEs;	enterprising	of Women Affairs, Commerce and the

"MarketMo	enterprising	youth; 200,000	Focal Persons in each State also provide
ni"	clusters/youth, farmers	farmers and agric	information and support the applicants in
	and agric workers	workers	the process.
			- Any credible association and cooperative
			can register under the GEEP registration
			portal: <u>www.boi.ng/marketreg</u> . OR
			through paper submissions through their
			National Assembly members, State Focal
			Persons, or relevant Ministries.
			- Unique identification via BVN and
			Biometrics of each member is required –
			and an existing business to be verified by
			a GEEP agent.
			- Loans go directly to individuals in
			validated associations, with provision of
			some guarantees (and MOU to repay).
			- Loans within N10,000 and N100,000 are
			available directly to individuals in
			cleared associations, based on an
			administrative fee of 5% for a period of
			6months and with a 2 weeks'
			moratorium. No interest element or
			collateral required, as the leadership in
			the associations endorse members and act
			as 'surety' for timely repayment - default
			of which could lead to the association
			being blacklisted.

Details of the four SIPs rolled out:

i. Summary of current level of implementation, immediate roll-out plans and guidelines for performance of the SIPs

Ŭ	t level of Implementation and	Key Projects/Activities Performed
Immediate NeN-PowerThe cu 200,000 gradu States plus FC to kick-off of completed. Next to be selected window closed 95% (1) been successfu deployed (181,8Tech around the com a Humanitat technology-relichallenges) in Climate Chan renewable end	xt Steps rrent scope of the program is ate beneficiaries from all 36 T. The non-graduate component once procurement process is at batch of 300,000 beneficiaries very soon, as the application in August 2017. 72, 000) of beneficiaries have lly paid out of the total number 019) in all 36 States.	 Key Projects/Activities Performed Portal development and content management Selection of beneficiaries BVN authentication Deployment of duly selected (verified) beneficiaries across the 36 States of the country and FCT Payment of stipends to verified beneficiaries. Monitoring and evaluation across the 6 geo-political zones of the Federation by setting up a centralized Project Management Unit Signing of MoU with the National Orientation Agency (NOA), National Youth Service Corps (NYSC) and National Security Civil Defense Corps (NSCDC) to support the verification process and security across all the 36 States of the Federation and the FCT. Signing of MoU with the Federal Ministries of Agriculture and Rural Development, NITDA, CORBON as well as the NPHDA, to align their needs with the service to be rendered by the Npower beneficiaries. For the proposed Technology Hubs; we are partnering with NITDA, International Committee of the Red Cross, American University of Technology on the Humanitarian Hub in Yola, Adamawa

NHGSFP	The current target of the program is 5,500,000 pupils for 18 States. So far, 6,044,625 pupils are being fed by 61,352 cooks in 33,981 primary schools around 20 States (Anambra, Ebonyi, Enugu, Kaduna, Taraba, Benue, Ogun, Oyo, Osun, Plateau, Abia, Delta,	 Lagos Business School for the Climate Change Hub in Lagos. MoU dissemination, follow up and collection to the 36 States + FCT Capacity building workshops in States State Multi-sectoral team set up Cooks Recruitment and Pupil
	Zamfara, Cross River, Akwa Ibom, Imo, Jigawa and Bauchi, Kano, Niger). Capacity building workshops to continue for as many States that have shown readiness. Implementation to commence next amongst the following States: Borno, Katsina, and Sokoto. Outstanding States for Capacity Building: FCT Abuja & Bayelsa	 enrolment Payment to verified cooks for the feeding of 6,044,625 million pupils in communities for 20 States engaged. Set up of monitoring and evaluation systems at various levels – LGA (UBEC Officer/Agricultural Extension Officer); Schools and Community level implementation and monitoring committees; verification officers (recruited youths) and the NOA. Menu Planning and Nutritional standardization meetings have commenced The deworming of the Pupils in collaboration with the FMOH is a key activity for the New session Enumeration of pupils commenced in kaduna and Cross River

Social Register:

The current scope of the program is based on the spread of the Social Register established across the following 9 States: Bauchi; Cross River; Ekiti; Kogi; Kwara; Niger; Osun; Oyo (YESSO States) and Borno (**IDP Camps**). The Social Register is currently being expanded to reach 14 more States. More States are being included with the aim of growing the number of States that would have established their Registers by the end of 2017. Plateau, Jigawa, Adamawa, Anambra, Benue, Nasarawa, Gombe, Kaduna, Katsina, Kano, Kaduna and Taraba have begun the Community Based Targeting (CBT) process. The States ready to follow immediately are Delta, Edo Imo, FCT, Ogun States and others as they meet up with startup requirements of functional State setting up Operations Coordinating Unit (SOCU) and complete the process of community based targeting.

So far, **CBT** teams have been constituted in **23** States (9 YESSO States + the 14 new States). **622,649** poor and vulnerable households have been identified with **439,859** of them captured and uploaded into the National Social Register in 5,538 communities from 233 LGAs in 23 States.

Community characteristics, such as data relating to connectivity, nature of roads for access, nearest payment service provider, nearest primary and secondary schools and nearest primary health care centres are also being captured as all of these factors impact on efforts to graduate households out of poverty, for the State and the FGN.

- MoU dissemination, follow up and collection to the 36 States + FCT
- Establishment of poverty ranking for the States that have signed MoU
- Establishment and Staff validation of State Operating Coordinating Units (SOCU)
- 1042 tablets have been supplied for enumerators
- M&E implementation manual is being developed
- NSR data hosting at NIBBS being finalized
- An interim measure being finalised in-house to develop an MIS that will link with the data being generated at the field and be securely archived within NASSCO
- Number of households will be increased from 80 per ward
- Establishment of Community Based Targeting Teams (CBTT) in 30% LGAs across States
- Community Based Targeting (CBT) training in new States (most ready States asides the YESSO States that already have a register)
- Implementing the CBT activities in the new States
- Data capturing of beneficiaries in new States o Enrollment process (BVN generation and account opening) for beneficiaries' households in the 8 YESSO States + Borno IDP camps.
- Establishment of State Cash Transfer Units and Staff training.
- Establishment of LG Cash Transfer offices, with the staff trained.

	Cash Transfers:21 States have established State CashTransfer Unit (SCTU) and staff trained. 84LGAs have established LG cash offices and thestaff trained.248,170 beneficiaries in 18 States(Adamawa, Anambra, Bauchi, Benue, Borno,Cross river, Ekiti, Gombe, Jigawa, Kano,Katsina, Kogi, Kwara, Niger, Osun, Oyo,PlateauandTaraba)are receiving cash transfer.248,235 beneficiaries have beenenrolled in the CCT program. enrolment ison going in Kaduna and Nasarawa States.	 Engagement of MMOs (Fortis MFB and Fets Wallet) to implement the backlog of payment made by the three initial banks engaged (Access Bank; GTB and Stanbic IBTC) Rapid Results Initiative for developing a manual for the Conditional Cash Transfer Program as well as for pilot testing.
GEEP	The current scope of the program is 500,000 beneficiaries for phase 1 (owners of small businesses registered with associations) from the 36 States. Disbursements have commenced in 36 States + FCT. GEEP has so far disbursed 259,451 loans to 4,784 cooperatives (another 148,611 in approved queue, awaiting FGN funds in past 2-3 months) to beneficiaries across 36 States + FCT	 Onboarding of MSMEs that have applied for loans into the GEEP portal Procurement of GEEP aggregators Pre-selection of potential loan beneficiaries Physical verification and BVN validation Loan disbursement to verified beneficiaries Loan collection Collaboration with N-Power; N-Power Volunteers serving as GEEP agents in their states, and earning extra income Continuation of Bill & Melinda Gates Foundation grant, specifically for GEEP ops.

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ii. Key Challenges encountered

- Poor cash backing; so far only 12% of cash has been released from the budget appropriated for the NSIO.
- Slow start with building technological systems due to procurement and funding challenges.
- Constraints to planning as a result of uncertainties with the delays in processing payment requests and authorizing payments.
- Issues with designing a sustainable payment system as a result of the rural terrain, which lacks banking infrastructure, compounded by the high levels of illiteracy and low selfesteem of our beneficiaries, many of whom have never held the volumes of cash we are paying them directly. The TSA policy acts as a disincentive for commercial banks to engage, while the agent numbers need to be ramped up strategically to engage the huge gaps in gender and youth, especially.
- Communication gap and overlap of responsibilities by State actors (especially between the State Focal Persons and the key MDAs).
- Slow take-off of the monitoring framework, but process is in place to ensure the processes are finalized for the feedback for evaluation and improvement.
- Political interplay and interference at State level and Federal level, especially with regards to identification and selection of beneficiaries.
- Lack of interest/support from the private sector and some donor agencies.
- Increase in possibilities of fraud at State and Government level, which have been detected and are currently being dealt with.
- Issue of slow uploading of enumeration data into the system on the field due to poor connectivity, or none at all.

iii. Efforts taken to overcome challenges

- Exploring means of technical assistance and support from donor agencies in the area of building systems for monitoring and reporting, as well as for funding of aspects that go beyond the cash backing released from the budget.
- Engaging key partners (NIBSS; CBN; NSIO Technology Management Office (TMO); Donor Partners, MMOs, etc.) in order to come up with a sustainable framework for driving the enrolment, off-line and on-time payments to beneficiaries at the last mile.
- To smoothen the relationship between the Federal team and the States, we have engaged the Focal Persons more closely in a manner that enables us receive first hand reports on the implementation progress and challenges encountered at State level.
- Concerted efforts are also being made to ensure that all reported cases of fraud, exploitation

and diversion of funds are investigated and adequately dealt with, by engaging the relevant security and anti-corruption authorities such as DSS and EFCC, where the need arises.

- On the slow/manual process for funds disbursement, a Manual for guiding the operational and accounting procedures of the NSIO is currently being designed by the Ministry of Budget and National Planning (as the accounting Office for the programs).
- A framework for driving the communication strategy for the Social Investment Office is currently being designed, with proposals for dissemination of information to the grass-roots. A PR Consultant has been engaged by the NSIO to coordinate publicity. An MoU is has been signed with the Nigerian Film Corporation, to support training and publicity of the NSIO activities. The NOA has also been engaged to assist with the sensitization of community residents and critical stakeholders at the State and LGA levels. The public is being sensitized to engage in giving feedback to the NSIO through dedicated telephone lines, on malpractices they come across anywhere in the country.
- Various MDAs at State and Federal level are continuously being engaged to leverage on their capacity at all levels, as a cost-saving and efficient measure, given the dearth of funds.
- A business case has been prepared and is being finalized for engaging the private sector, having been shared already with donor agencies, comprising factual and empirical evidence to convince them of the value in investing in social protection.
- Preparations are being made to engage volunteers and mentees, after avenues are created for extra funding for their stipends and a careful due diligence process to assess their capacity, credibility and competence.
- Technical expertise has been sourced from the FMARD to ensure that meaningful agricultural linkages are developed and facilitated between the programmes, for overall sustainability.
- Options are being explored for expanding the opportunities for larger amounts of data and connectivity at a cheaper rate for the various enumeration and collation devices and limit data use to only the program purposes, thereby blocking access to other extraneous data-consuming sites